



Elavon Converge Resources

Below are resources to bring understanding for how CP Pay works to provide a secure checkout process as well as guides for Elavon Converge and EMV Setup (if applicable)

Setup Steps

1. Setup your account and appropriate needed terminals with Elavon Converge team
2. Order your hardware if using EMV from your Elavon Converge rep
3. Read through resources in Converge Integration setup section
4. Gather your credentials and submit to your Project Manager/Implementation Consultant
5. When hardware arrives, setup EMV devices as listed in Physically Setup your EMV Devices for Converge
6. Run a test transaction utilizing resources in Testing Transactions section
7. Finish configuring your Converge account. If you have questions, please reach out to your Elavon Converge rep for assistance

Resources – CP Pay Help Center Links

Pay Basics:

- [Payment Gateways](#)
- [How Pay Works](#)
- [Cards On File](#)
- [Integrated Gateways](#)
- [Gateway Hardware Overview](#)
- [Converge CP Pay Articles](#)

Converge Integration Setup

- [Converge FAQs](#)
- [Setup Converge for CP Pay](#)
- [Converge eCommerce Troubleshooting Guide](#)
- [Converge Support](#)

Converge EMV

- [Getting Started with Converge EMV](#)
- [Physically Set Up Your EMV Device for Converge](#)
- [Set Up ConvergeConnect](#)
- [Converge Payment Terminal Troubleshooting Guide](#)
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Converge Testing Transactions

- [EMV Manual and Hand Keyed Payments](#)
- [Cancel EMV Card Present Transaction](#)